

2022 Annual Review

Acute Care

- Received grant funded Safe Patient Handling equipment to continue to provide safe patient transfers and prevent staff injuries.
- CNA documentation was added into Meditech to improve team efficiency.

Total ERs by Level

- Level 1: 11 (most severe)
- Level 2: 170 **1,541 ER Visits**
- Level 3: 778 **894 Hospital Inpatient Days**
- Level 4: 514
- Level 5: 68 (least severe)
- Treated 65 Covid positive patients

Senior Life Solutions

- This is a new department that opened in October 2022. SLS is an outpatient group therapy program designed to meet the unique needs of adults typically ages 65 and older struggling with symptoms of depression and anxiety.

Surgical Services

New Services: Surgeries: 317/ Endoscopies: 250

- Completed first Total Shoulder Replacements
- Telehealth Service with Community Memorial Hospital- Dr. Lemker

Purchases:

- HANA Table for anterior hip replacements & hip fractures.
- Grants funded new Sonosite Ultrasound machines for ER & Surgery.

Pharmacy **40,981 Retail Pharmacy Scripts**

- Received grant funding to purchase PioneerRx. This is a pharmacy software that is designed to enhance speed, simplicity, consistency, and flexibility.

Rehabilitation **13,519 Appointments**

- Installed Electrical Parallel Bars that were purchased with grant funding in 2021.
- Replaced Sports Medical Treadmill

Chiropractic **6,140 Procedures**

- Received A Center Of Excellence Award 2022
- Annual recertification completed to continue Acupuncture treatments.

Maintenance

Projects:

- Built new automation systems for updated control and efficiency.
- Villa patio doors and roof replaced. The front half of siding was replaced & painted.
- Daycare building had new roof installed and siding was replaced & painted.
- New sterilizers were installed in the surgical department and OR suites flooring was replaced.
- Villa Garden Project

Long Term Care/Assisted Living **7,308 Nursing Home Resident Days**

- Restarted CNA classes and continued to work on recruitment and census.
- Received an HCBS Grant (Home & Community-Based Service) to provide tuition and other educational expenses for employees working in Assisted Living while furthering their education and expanding our workforce.

Laboratory **Lab Procedures: 45,452** **Covid-19 tests completed: 3,667**

New Services:

- In January 2022 we went live with the Cepheid GeneXpert. This is an analyzer that was purchased in 2021 with a grant received from MN Department of Health ARP SHIP funds. The analyzer contains four bays and can run a respiratory panel for Covid, Influenza A & B, and RSV virus on one swab.

Imaging **7,161 Imaging Procedures**

- Purchased a Konica MKDR Digital Portable X-ray machine to be utilized in the Emergency Department.

Operating Revenue

	2020	2021	2022
Operating Revenue	\$ 21,531,806	\$ 24,459,549	\$ 24,681,087
Operating Expense	\$ 24,474,891	\$ 25,671,296	\$ 26,057,547
Operating Loss	\$ (2,943,085)	\$ (1,211,747)	\$ (1,376,460)
Non-Operating Revenue	\$ 2,247,196	\$ 4,981,889	\$ 356,917
Net Income	\$ (695,889)	\$ 3,770,142	\$ (1,019,543)

Vision

Our vision is to provide the highest quality health care experience to every life we touch.

Mission

The mission of Bigfork Valley is to provide a continuum of quality health care and community services rooted in excellence and delivered with skill and compassion.

Values

*Trust | Integrity | Respect | Compassion
Quality | Stewardship | Safety*

June 2022

I had carpal tunnel surgery with Dr. Baker. It was a good experience with a very good outcome. The surgery staff were very competent and made me feel very comfortable. I had a pre-op and post-op visit with Jeff Temple. I appreciated his knowledge and compassion. The registration and billing staff were also awesome to work with. I highly recommend Bigfork Valley Hospital and would not hesitate having future surgeries here.

July 2022

I came in with what I thought was a stroke. They immediately did a CT scan and MRI. I was told at each point, the next step, the pros and cons, and allowed me to choose. When it became clear that I needed additional care, I was flown to Duluth. With Covid-19 rampant, they found the best hospital with the right background needs. I have four other conditions that they kept in mind when making suggestions. I felt totally safe in their care and continue to get all my annual check-ups here, rather than in Florida. All staff make me feel like I am the only person they are treating, even during Covid-19.

December 2022

I had a knee replacement done and the staff, Dr. Baker, and Jeff Temple were fantastic!



Where skill meets compassion.