



Current Status: Active

PolicyStat ID: 4096410



Effective Date: 09/2017
 Last Approved: 09/2017
 Last Revised: 09/2017
 Next Review: 09/2018
 Owner: Julie Gerzin: Director of Senior Services
 Policy Area: Long Term Care -- Nursing
 References:

Notice of Nondiscrimination and Accessibility

It is the policy of Bigfork Valley that no client/ resident/ tenant shall be discriminated against in accordance with State and Federal law.

Policy:

Bigfork Valley complies with applicable Federal Civil Rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Bigfork Valley does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex in our health programs, cares and activities.

Bigfork Valley Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters when needed
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English and to those with limited proficiency, such as: Qualified interpreters, and information written in other languages.

If you need these services, please contact our licensed social worker: Jessica Scott.

If you believe that Bigfork Valley has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our licensed social worker: Jessica Scott, 258 Pine Tree Drive, Bigfork, MN 56628, 218-743-3175, Fax: 218-743-4343, email: jscott@bigforkvalley.org. You can file a grievance in person, or by mail, fax or email. If you need help filing a grievance, Jessica Scott is available to help you.

You can also file a civil rights complaint with the U.S Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services; 200 Independence Avenue, SW, Room 509F, HHH Building, Washington D.C. 20201; or by calling 1-800-368-1019, (TDD) 1-800-537-7697. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

*****SEE LANGUAGE LIST ATTACHED FOR TAGLINE

All revision dates:

09/2017, 09/2017

Attachments:

#L13 Language list.pdf

Approval Signatures

Step Description	Approver	Date
	Julie Gerzin: Director of Senior Services	09/2017

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